

Rider App Guide

2022

First Time Rider Set-Up



Single Sign On

- 1. Download the TripShot app from iOS or Android.
- 2. Enter your Service Name: CSN or Nevada State.
- 3. Select Log In With <Your University>.
- 4. Enter your University username and password.

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| Service Name | Company Log IN WITH COMPANY Log IN WITH TRIPSHOT | Username Greg hill Password LOG IN FORGOT PASSWORD? |
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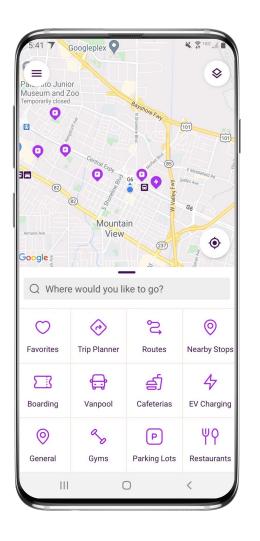
Home & Sidebar Menus

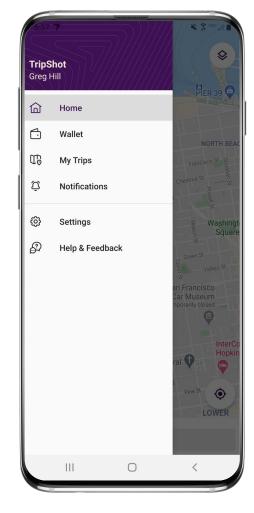
Home Menu

The Home screen displays TripShot's most used features such as Favorites, Trip Planner, Routes, Stops and Points of Interest (if applicable).

Sidebar Menu

TripShot's sidebar menu provides access to Wallet, My Trips, Notifications, Settings, and Help & Feedback.



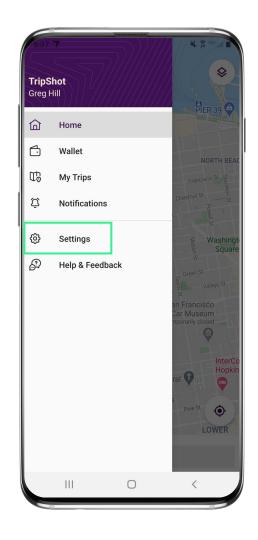




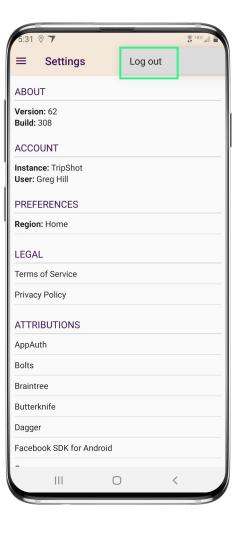
Log In & Out

Logging Out

- 1. Navigate to the **sidebar menu.**
- 2. Select Settings.
- 3. Tap the **3-Dot Icon** in upper right-hand corner.
- 4. Select Log Out.



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| \equiv Settings | |
| ABOUT | |
| Version: 62 Build: 308 | |
| ACCOUNT | |
| Instance: TripShot User: Greg Hill | |
| PREFERENCES | |
| Region: Home | |
| LEGAL | |
| Terms of Service | |
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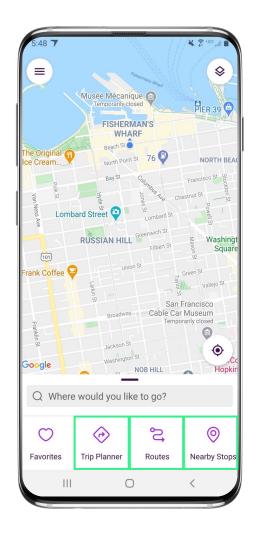
Travel Options



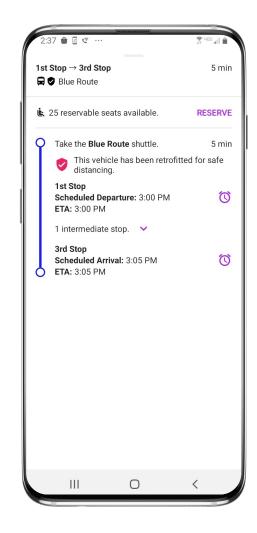
Travel Options

From the Home screen there are three ways to find your route and get travel information:

- Select Trip Planner to see options from your current location to your destination.
- 2. Select Routes to see all your route options.
- **3. Select Nearby Stops** to see stops near your current location.



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| 3:00 PM → 3:05 PM Blue Route \$25 reservable seats available. | 5 mir |
| 3:10 PM → 3:15 PM Blue Route \$25 reservable seats available. | 5 mir |
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Routes & Details

- 1 From the Home screen select Routes then select your preferred route from the list.
- Click on the drop-down icons 2. to view additional stop times. Swipe through the stop times to find your departure time. Note: clicking on any of the stop times will update all the times shown for this route.
- Once you have clicked on your 3. desired time and it is visible in the purple box you can click through to access reservations, set up notifications, view a picture of the stop and/or monitor ETAs.

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| Green Route | | 9:45 AM 9 | 0:55 AM 10:00 AM | NO Scheduled Departure: 10:22 AM |
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Reserve

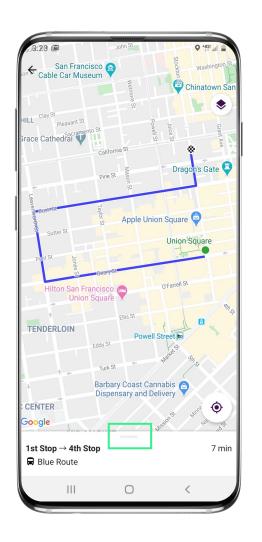
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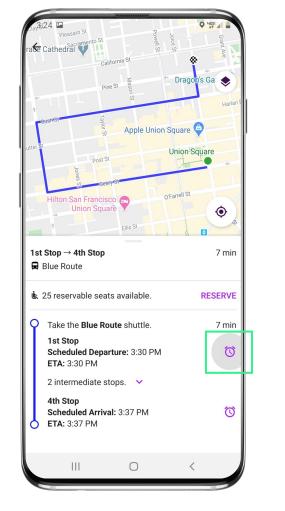
Set Up Notifications

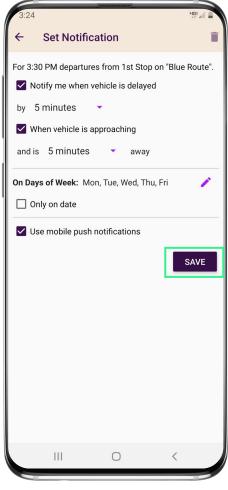


True-Time[®] Notifications

- Subscribe to receive True-Time[®] push location notifications about your shuttle.
- On your route map swipe from the bottom to reveal the trip details.
- Set a notification by choosing a departure time, then tap the alarm icon.
- 4. Edit your **notification settings and Save**.







Change Your Connecting Mode



Change your Connecting Mode

- 1. From the Home screen select **Trip Planner.**
- 2. Select the person icon to change your Connecting Mode to: Walk, Bicycle, or Drive.
- Revising your Connecting Mode will increase or decrease your search area.
 The Drive option provides the largest search results.

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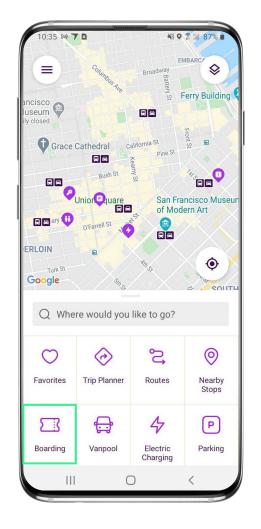
Board with a Digital Pass



Board a Shuttle

Bluetooth

- 1. Ensure **Bluetooth is enabled** on your device.
- 2. Select **Boarding** on the Home screen and go to **Nearby Vehicles.**
- 3. Tap on your route, select **Board**, and confirm.
- 4. A **digital pass** will then appear.
- 5. Show your pass to the driver to board.



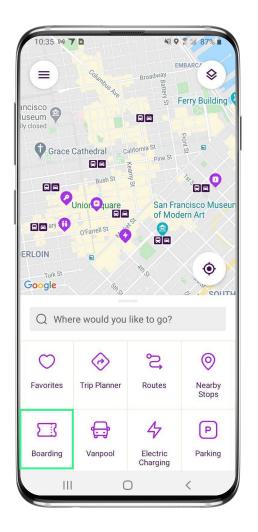
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| WALLET | |
| Balance: \$0.00 | REFILL |
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| BOARD BY SCAN | NING QR CODE |
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Board a Shuttle

Scan QR Code

- 1. Select **Boarding** on the Home screen.
- 2. Select Board by Scanning QR Code
- Allow camera access and use your phone's camera to scan the QR Code displayed on your shuttle
- 4. A **digital pass** will then appear
- 5. Show your pass to the driver to board.



| ≡ Wallet | 0 0 |
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| WALLET | |
| Balance: \$0.00 | REFILL |
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| Saved Credit Cards | VIEW |
| Tickets | VIEW |
| NEARBY VEHICLES Blue Route 0.51m away | BOARD |
| Free 6 seats available | |
| BOARD BY SCANNING | QR CODE |
| | 1 |





TripShot FAQs

How do I download TripShot?

The TripShot Rider App can be downloaded from your phone's app store – search for "TripShot".

Is the vehicle location accurate?

Yes, TripShot collects GPS data approximately every second from the shuttle.

How will TripShot help me plan my commute?

TripShot provides a Trip Planner to view route options, access to shuttle real-time location, and the ability to see notifications if a vehicle is arriving or delayed.

Are TripShot's notifications reliable?

Yes, TripShot notifications are reliable. TripShot utilizes Google Maps Traffic Data for stop ETA's and factors in traffic, accidents, and construction.

Is there a TripShot tutorial?

Yes, when you install TripShot for the first time basic tips will guide you through how to use the app.

What else can I do with TripShot?

With TripShot you can see the real-time location of the shuttles and get real-time ETA's to your device. You can set your favorite destinations. You can also set up alerts on when the shuttle is arriving or when the shuttle is delayed.



